



Bayou Macon Water System, Inc.
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318.878.2111
www.bayoumaconwater.com

February 28, 2024

Dear Valued Member,

We are excited to tell you about the major system improvements getting ready to take place here at Bayou Macon Water System. As always, we are working diligently to improve the water system in order to meet compliance with the Louisiana Department of Health. The system has been without major changes since its inception in 1976.

The total project cost is estimated to be \$467,000. We are fortunate to have been awarded a grant from the Water Sector Program in the amount of \$370,000 for system improvements. The remaining \$97,000 will have to be paid for by the water system. In addition, the cost of running the water system has continued to rise. As a reminder, the last rate increase was in 2017.

After considerable review, we determined that to complete these necessary upgrades and maintain funds for leak repair, we must implement the following rate changes:

- The residential flat fee will change from \$20.00 +\$1.00 DHH Fee to \$22.00 +\$1.00 DHH Fee.
- The commercial flat fee will change from \$30.00 +\$1.00 DHH Fee to \$32.00 +\$1.00 DHH Fee.
- The price per gallon will go up \$1.00 / 1,000 gallons for both Residential & Commercial.
- **There will no longer be 2,000 free gallons when calculating usage.**

This rate increase will take effect starting with the *April* billing cycle. While we understand this will be an adjustment for our customers, these upgrades will benefit every person in the water system now, and for many years to come.

We are also updating our Lock-out Policy. Starting in April, any account that becomes 60 days past due will be subject to having their meter locked with a \$100 re-connect fee added to their account. Your monthly bill will reflect past due. If you have not paid by the 15th of the following month, you will be cut off. Office hours are 9:00 AM to 1:00 PM, Monday through Thursday. There is a 24 hour drop box at the office and we do take credit cards over the phone during office hours. Late customers cost the system time and money. We are always here to work with you.

If you have any questions or concerns, please feel free to contact the office at 318.878.2111 or one of your Board Members.

Sincerely,

Darren Green
President